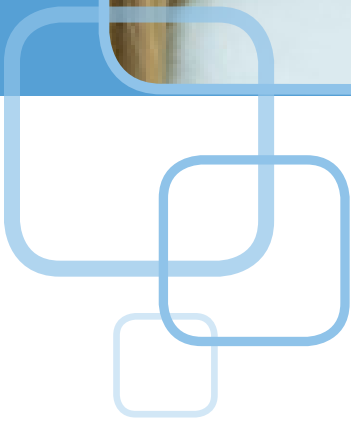




Take the hassle out of routine device maintenance and troubleshooting.



Welch Allyn Service Tool

Streamline the process of preemptive and routine maintenance with the Welch Allyn Service Tool.

Now you can simplify service and minimize the resources you need to keep devices on the floor and performing at their peak.

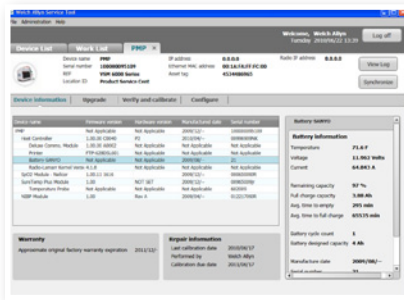
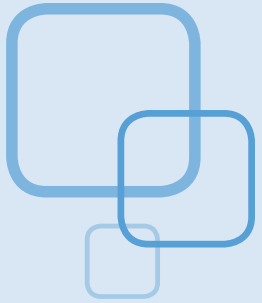
With the Welch Allyn Service Tool, you can:

- Troubleshoot devices
- Install software updates and upgrades
- Perform device verification and calibration
- Minimize offsite repairs
- View reports and other information
- Assign device location on floor

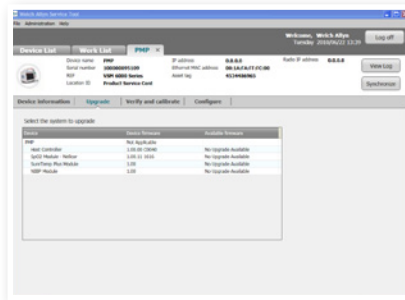
It also helps you enhance the value and longevity of your Welch Allyn devices and systems by providing a gateway for biomed to easily and remotely collaborate with Welch Allyn service technicians via our secure **PartnerConnect™** remote network—and add future clinical applications through the most cost-effective, innovative methods possible.



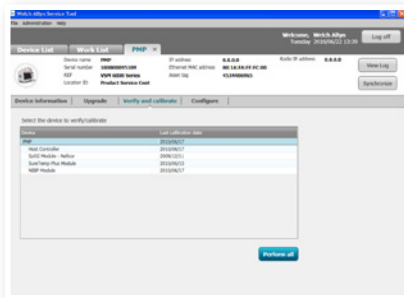
Welch Allyn Service Tool



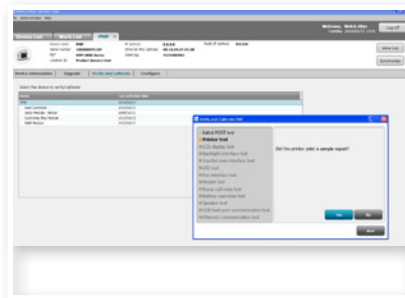
Review product information



Receive notifications of updates and upgrades



Verification



Calibration

- **Review product information:** Manage your lists of installed modules, installed firmware and hardware versions, warranty and repair information, status, and usage history.
- **Receive notifications of updates and upgrades:** Manage and maintain entire inventory of supported Welch Allyn products. With an Internet connection, automatically receive firmware updates and feature upgrades for your supported products, or software upgrades.
- **Install updates and upgrades:** Manage lists of all modules in the device with upgradeable firmware, showing the firmware version number and available upgrade versions.
- **Schedule periodic maintenance:** Use the Service Tool to set the service interval for each maintained device.
- **View and save logs:** Download and save log files from the device for analysis to help diagnose and identify reported issues.
- **User accounts:** Create user accounts and set permission levels to control access to the features, allowing one group to perform administrative tasks and another to perform service tasks.
- **Functional verification:** Test each component of the system to ensure its performance meets design specifications.
- **Calibration verification:** Check any system requiring calibration and, if necessary, perform re-calibration to match the design specifications.^{1,2}
- **Device recovery:** In the rare case where a device can no longer boot due to corrupted firmware, use the Welch Allyn Service Tool to reinstall the firmware.
- **Upgradeable:** Add new plug-ins to support future Welch Allyn products.

¹Calibration verification is required to meet the periodic maintenance requirements. This feature is not supported for all products and requires Welch Allyn Service Tool Gold edition for each supported product.

²Some sensors and modules cannot be calibrated using the Welch Allyn Service Tool.

For more information about Welch Allyn Support Services, please consult your local Welch Allyn representative, or go to: www.welchallyn.com/services

Welch Allyn Service Tool License

The Welch Allyn Service Tool is available in the following editions:

- **Silver:** This is the edition that accompanies your new Welch Allyn platform device.
- **Gold:** This edition is required to perform functional verification and requires a license. Online training is included as a standard feature with the Biomed Partnership Program. For information about acquiring this license, contact Welch Allyn.

Note: To qualify for the Gold license, you must attend the Welch Allyn Technical Training course or complete online training. Please contact your Welch Allyn sales representative for additional information.

System Requirements

Supported Operating Systems: Windows 7; Windows Server 2008; Windows Vista; Windows XP

Supporting Software: .Net Framework 3.5

Driver: WACP USB driver (included with installation)

Processor: 400 MHz Pentium processor or equivalent (Minimum); 1 GHz Pentium processor or equivalent (Recommended)

RAM: 1 GB (Minimum); 2 GB (Recommended)

Hard Disk: Up to 10 GB of available space may be required

CD-ROM Drive: Required

Display: 800 x 600, 256 colors (Minimum); 1024 x 768 high color, 32-bit (Recommended)

USB 2.0 (Required)

Antivirus Protection (Recommended)

Internet Connection (Required in order to download files)

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